

## (Senior) Officer Customer Credit Risk Management (m/f/d) - remote option GER

Along the order-to-cash process, we are passionate about keeping master data up to date along the supply chain, weighing potential credit risks, and thus executing payment flows on time. We are close to our customers and contribute to BASF's success every day with needs-based and innovative solutions.



**LOCATION**  
Berlin, DE



**COMPANY**  
BASF Services Europe GmbH



**WORKING HOURS**  
Full-time



**CONTRACT TYPE**  
Temporary



**WORKING AREA**  
Finance & Accounting



**REFERENCE CODE**  
EN59539380\_ONLE\_1

### RESPONSIBILITIES

Do you love working in an inspiring and multicultural environment? Then join our team and ensure together with us high-quality Customer Credit Risk Management (CCRM) for our EMEA customers.

- You are responsible for local CCRM day-to-day operations (e.g. Master Data, AR, Collection, Cash, exceptional payment terms) and ensure overall support for CCRM related activities.
- As a strong reliable partner and coordinator you are in regular close contact to CCRM EMEA and all respective stakeholders in the order-to-cash chain.
- You manage, maintain and ensure adherence of documentation of all procedures for internal and audit purposes including compliance with BASF policies, business guidelines and practices.
- You monitor, coordinate and perform quality checks and clean ups as well as provide proactive ideas and information, supporting tailor-made regional monitoring and reporting.
- You track, review and analyze blocked orders (incl. reasons and follow-ups with local CCRM), coordinate and prepare documentation in case of insolvency as well as support follow up on overdues by proactive involvement of all interfaces and stakeholders.
- You support strategic projects to ensure smooth execution of business processes and system accommodation as well as collaborate on improving and standardizing business best practices and processes across business functions

### QUALIFICATIONS

- completed formal vocational training program in business and commerce or a comparable degree or certification
- first professional experience in the field of Order to Cash (e.g. Credit Risk Management, Finance, Treasury)
- good knowledge of SAP and MS Office, especially Excel
- good communication and networking skills in English and German, additional Spanish, Italian or French language skills are a plus
- very good organizational skills and attention to details
- ability to analyze data for process improvements and independently solve problems

### BENEFITS

- Location-independent work models with defined days of presence in Berlin and place of residence in Germany.
- Onboarding to help you settle in quickly, ensuring you are part of the BASF team from day one.
- Flexible working hours so that you can organize your working and private life according to your needs.
- Development discussions and programs so that you can reach your full potential.

### ABOUT US

First information about our application process can be found here: <http://on.basf.com/applicationprocess>.

Do you have any questions about the application process or the position? Albena Popova, Tel.: +49 30 2005-59494 (please call between 09:30 - 11:00 CET)

As an international service hub, the BASF Services Europe GmbH bundles a wide range of services for the BASF Group throughout Europe. In the heart of Berlin, we combine expertise in the areas of finance, HR, supply chain, procurement, product safety and IT. We focus on digital and customer-focused solutions, to create services for future. Learn more about us and our location-independent work models at [basf.com/en/servicehub-berlin/smartwork](http://basf.com/en/servicehub-berlin/smartwork)

**At BASF, the chemistry is right.** Because we are counting on innovative solutions, on sustainable actions, and on connected thinking. And on you. Become a part of our formula for success and develop the future with us - in a global team that embraces diversity and equal opportunities irrespective of gender, age, origin, sexual orientation, disability or belief.

Please note that we do not return paper applications including folders. Please submit copies only and no original documents.

Please upload the documents, summarized in a PDF if possible.

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**Together we can accomplish everything. Through the power of connected minds**

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